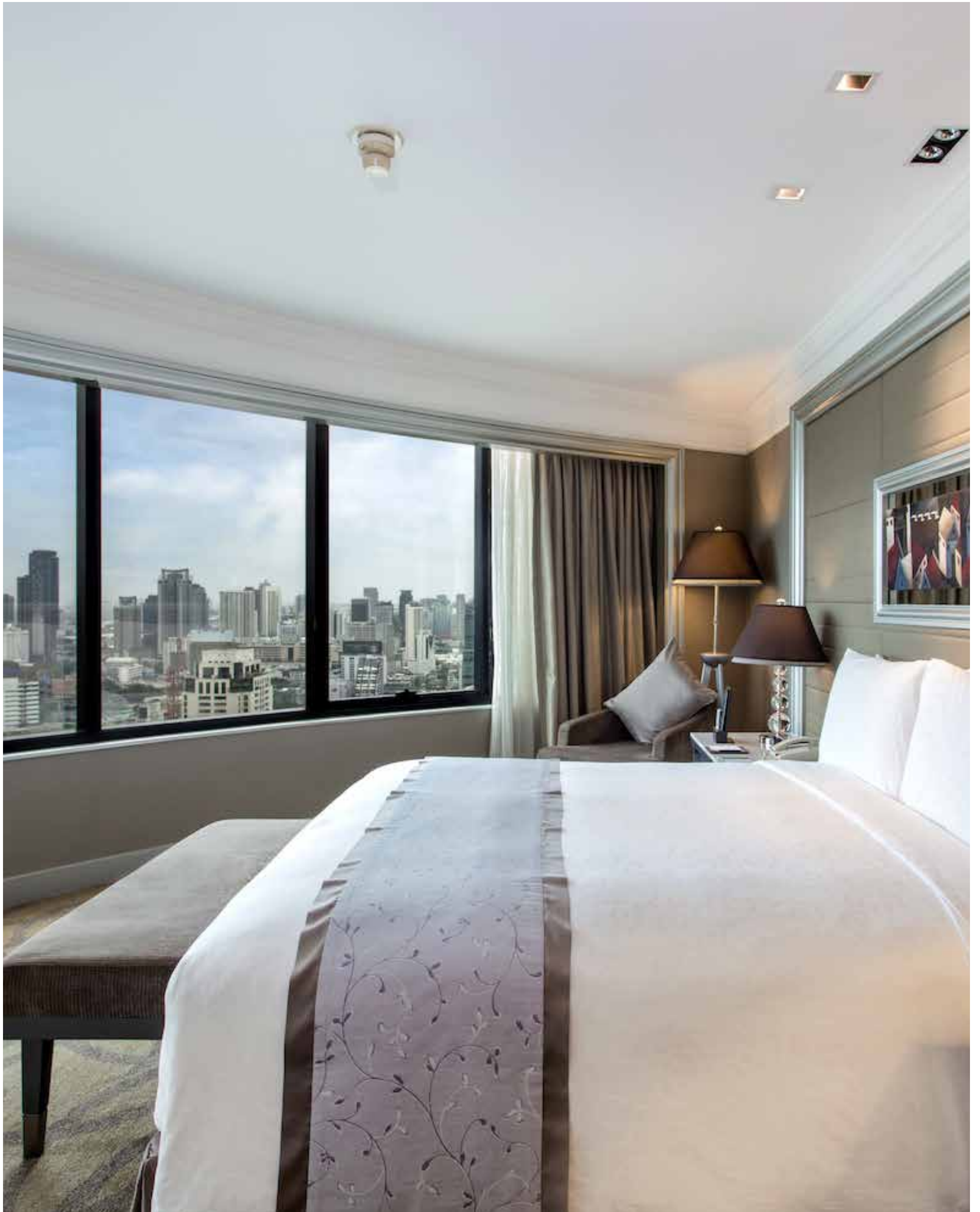




INTERCONTINENTAL®
BANGKOK



WELCOME

Welcome to InterContinental Bangkok.

We look forward to being of service to you throughout your stay. Bangkok is one of the world's most exciting and vibrant destinations and InterContinental Bangkok is at the city's heart.

We trust that our unique blend of luxurious accommodation and genuine Thai hospitality will make your stay with us an enjoyable and memorable experience.

At InterContinental Bangkok,
Your journey will be filled with inspiration.



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Adaptors

Adaptors are available from Housekeeping. A global connector is provided in every guest room, allowing easy use of electrical/electronic appliances you brought from home in the comfort of your room.

Please press INSTANT SERVICE button on your phone

E-Mail and internet

All rooms have high-speed broadband and wireless internet access. We also provide the benefit of high-speed wireless Internet access in public areas.

Electricity

The hotel is supplied with 220 volts, 50 Hz. for adaptors and transformers. Please press INSTANT SERVICE button on your phone

Mail & messages

For assistance with messages, please refer to the recorded instructions in the voice mail system or contact the Guest Service Centre. Please press INSTANT SERVICE button on your phone. Concierge would be pleased to assist with your postal mail, packages or courier service requirements. Please press CONCIERGE button on your phone

Mini bar

Your personal minibar is stocked with a variety of drinks and snacks. The minibar is replenished daily and charges are automatically added to your room account. For additional requirements, contact In-Room Dining. Please press IN ROOM DINNING button on your phone

Pillow menu

To ensure your comfort, a selection of pillows is available from Housekeeping. Please press INSTANT SERVICE button on your phone

Safety deposit box

An in-room safety box is located in your wardrobe for your convenience. Safety deposit boxes are also available free of charge at the Reception Desk. Please be aware that the hotel is not responsible for valuables left in the safety box, nor in your room or in the safety deposit boxes at Reception.

Smoking policy

InterContinental Bangkok offers choices of smoking and non-smoking accommodation for our guests' convenience. Registered smoking guests will be assigned smoking rooms with separate walls and independent ventilation. Please be advised that if smoking has occurred in a non-smoking room, an additional charge will be added to your account for cleaning and deodorizing the room. This will be strictly enforced.

All corridors throughout the hotel are smoke-free.

Stationery

A selection of stationery is available inside the compendium in your room. For additional requirements, please contact the Guest Service Centre. Please press INSTANT SERVICE button on your phone

Telephone services

A 2-line IDD telephone with voice mail is available in your room. For further telephone functions such as making an international or local call, please press INSTANT SERVICE button on your phone.

World channels

We are pleased to offer you a wide range of international television channels. Please refer to the comprehensive television guide next to your TV remote control.



Banquet / Conference

The Convention and Catering Department team will be happy to assist with arrangements for your next event. Our extensive facilities can accommodate from 10 to 2,000 guests.

Business centre

The Business Centre is available for your use 24 hours a day, 7 days a week. Located at the Lobby level near the entrance to Holiday Inn Bangkok the Business Centre offers a full range of services including typing, photocopying, fax, computer use, Internet access, courier and general secretarial support. The Business Centre is attended from 8:00 - 18:00 hours daily. For any assistance outside of the working hours, please press INSTANT SERVICE button on your phone.

Concierge

Available 24 hours per day, designed concierge lounge is on lobby level and can be contacted on 6240

Bangkok's wealth of culture, rich heritage, architecture and art has helped secure this great city's position as one of the world's top destinations. From the Grand Palace to the various temples, and the various cultural sites, in the capital is brimming with diversity that offers a new experience with each visit. An extension of our Concierge team, the Insider Guide to Bangkok reflects our mission to provide unparalleled access to the lesser-known attractions, cultural events and travel tips. Check out the Insider blog on our website: bangkok.intercontinental.com.

Cashier

For information on your account, currency exchange or any other requirements, please press INSTANT SERVICE button on your phone.

Credit cards

The hotel is pleased to accept American Express, Diners Club, JCB, MasterCard, UnionPay and Visa credit cards.

Dry cleaning & laundry

Dry cleaning and laundry services are available 24 hours a day, 7 days a week. Laundry bags and the appropriate forms are located in your wardrobe. Please press INSTANT SERVICE button on your phone.

Ice

For filtered ice cubes, please press IN ROOM DINING button on your phone.

Infinity fitness

To suit your schedule, InterContinental Bangkok's gym facilities are available around the clock. The gym is located on level 36 and is open 24 hours a day, 7 days a week. Please press extension 6270.

In-room dining

In-Room Dining is available 24 hours a day. Please refer to the In-Room Dining Menu in your room.

Limousine

Concierge will be pleased to assist with all transportation requirements. Please press CONCIERGE button on your phone.

Luggage Service

For luggage collection or storage, please contact the Bell Captain. Please press CONCIERGE button on your phone.

Massage

A complete selection of massage treatments is available at Spa InterContinental located on level 36. Please press extension 6288.

Movies & music

For guests staying on Club InterContinental level, Club InterContinental Lounge has a selection of the latest movies and a variety of music.

Newspapers

A digital newspaper is available for your download through Press Reader Application, while a complimentary daily newspaper is also available upon request, please press INSTANT SERVICE button on your phone.

Reservations

Planning a return visit to our hotel or a stay at any other InterContinental Hotels or Resorts around the world? We would be pleased to make reservations on your behalf from our hotel. Alternatively, you may call our Worldwide Reservations office on toll free 001 800 656 354, or visit our website at www.intercontinental.com.

Sauna

Available at Infinity Fitness on level 36.

Swimming pool

The hotel's outdoor swimming pool is located on level 37. Towels are available at the pool for your convenience.

Wake-up call

Wake-up calls are arranged through our Guest Service Centre. Please press INSTANT SERVICE button on your phone.



Club InterContinental

Located on level 37 with stunning views, Club InterContinental is the ultimate private urban haven. Available exclusively to guests with permitted access, it offers inclusive breakfast, afternoon tea, all-day refreshments and evening drinks with canapés.

Open daily from 6:30 - 23:00 hours

Breakfast: 6:30 - 11:00 hours

Afternoon tea: 14:30 - 16:30 hours

Champagne, cocktails, crudités & canapés: 17:30 - 19:30 hours





SPA InterContinental

Discover an urban spa destination right in the heart of downtown Bangkok. Whether you've but an hour to recharge or much longer to unwind, immerse yourself in a tranquil city sanctuary featuring outstanding skyline views.

Among the menu's many soothing treatments are Thai massage, body scrubs and wraps, botanical facials, steams and baths as well as signature seasonal therapies. Premium spa products enhance every experience, while special packages combine a range of treatments and therapies for total well-being.

Private VIP room with separate shower and dressing area in addition to couple's room available.

Daily: 9:00 - 23:00 hours
Please press extension 6288

TRADITIONAL THAI MASSAGE

Traditional Thai acupressure administered to specific points along the body's meridian lines release muscle tension and clear energy blockages. Traditionally used to promote the free flow of energy throughout the body, this massage contributes to an overall sense of wellbeing. Acupressure technique with stretching and pulling.

HEAD & SCALP RELAXATION

A combination of pressure point massage techniques to help melt away tension and headaches. Especially recommend for migraine sufferers.

SYNCHRONIZING MASSAGE

A four-hand massage performed by two therapists. The experience combines Thai, Swedish, Shiatsu and Aromatherapy techniques in coordinated movements that will leave you feeling thoroughly renewed.

ASIAN INSPIRE

A traditional Thai and Asian treatment to remedy tired, aching muscles. A wonderfully Relaxing combination of a 30 minute Herbal Healing Compress and 60 - 90 minute Traditional Thai Massage. Herbal Compress + Traditional Thai Massage

Balcony Lounge & Humidor Cigar Bar

An elegant meeting point for hotel guests and a favourite spot among local residents day and night, wide selection of beverages and light meals in a comfortable space that combines privacy with city buzz.

Fine coffees, teas, wines, spirits and cocktails are served at all times, and the afternoon tea set is especially popular. In the evening every Wednesday to Saturday live jazz and pop classics are performed by our in-house musicians.

With its leather seating, dark panelled walls lined with prints, and the rich aroma of cigar smoke, Humidor Cigar Bar is a classic club-like environment in which to enjoy the finest cigars and spirits. Cuban cigars and respected brands from other countries are stored in the humidor, and the listing of single malt and blended Scotch whiskies is one of the largest and most impressive in the city.

Daily:	8:00 - 1:00 hours	
High tea:	14:30 - 17:30 hours	Lobby Level

Deli

A gourmet café and shop offering fresh baked breads, soups, sandwiches, salad, cakes and pastries as well as superb tea and espresso.

Daily:	7:00 - 19:00 hours	Lobby Level
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ESPRESSO

Quality all-day dining breakfast, lunch, dinner and Sunday brunch, Espresso takes an innovative approach to buffet dining with an expansive buffet spread, live cooking stations serving à la minute specialties, and à la carte dishes served at your table. Cuisines include Thai, Mediterranean, Chinese and Japanese favourites. An à la carte menu is also available at all times, as are tea, coffee, juices and soft drinks, beers, wines, cocktails and spirits.

Breakfast	6:00 - 10:30 hours	
Lunch	Monday - Saturday 12:00 - 14:30 hours	
Dinner	18:00 - 23:30 hours	
Sunday Brunch	Sunday 12:00 - 15:00 hours	
À La Carte	Daily	
Breakfast	6:00 - 11:00 hours	
All Day	11:00 - 23:00 hours	Mezzanine level

Fireplace Grill and Bar

Fireplace Grill and Bar is recommended by the Michelin Guide for the third successive year in 2020. The restaurant first opened its doors in 1966, when it gained an immediate reputation as the city's finest steakhouse and grill. This is a reputation that has endured and flourished through the changes of the past half-century and more. Guests can enjoy seeing their meals crafted to perfection by chefs in the open kitchen, with the charcoal grill taking a starring role.

Lunch	Monday - Friday 12:00 - 14:30 hours	
Dinner	Daily 18:30 - 22:30 hours	Ground Level

Oasis Pool Bar

Oasis Pool Bar is set on the roof of the hotel, level 37 above street level, with sweeping views over the city's skyline. Swimmers and sunbathers can enjoy the drinks and light bites available from shortly after dawn onwards, and as Oasis is open until late in the evening, this is an atmospheric spot for non-swimmers to enjoy a cocktail or two while watching the sun go down and the city turn colourfully neon.

Daily:	7:00 - 22:00 hours	Level 37
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Summer Palace

Summer Palace has long been renowned for serving authentic Cantonese cuisine in a refined setting, and its menu ranges from dim sum lunches and an all-you-can-enjoy dim sum, through to an à la carte of Cantonese delicacies and set meals for families and groups, and banquets for festive occasions. Live seafood, including fish, lobster, king prawns and crab, are all cooked to perfection according to the guest's wishes, nine private dining rooms are available for special occasions.

Lunch:	11:30 - 14:30 hours	
Dinner:	18:00 - 22:30 hours	Mezzanine level

Theo Mio Italian Kitchen by Theo Randall

Theo Mio is a restaurant venture with award-winning chef Theo Randall, representing his first step into Asia. An open-kitchen concept allows guests to see all the culinary action, while relaxing in a trattoria setting and enjoying rustic Italian cuisine and seasonal dishes created from top-quality local and Italian ingredients, paired with signature cocktails and exceptional Italian wines. The menu is designed so you can share dishes family-style, as they do in Italy, and of course the pizza and pasta listing is irresistibly inventive.

Daily:	11:30 - 23:30 hours (Last food order at 22:30 hours)	
Weekend brunch:	Saturday - Sunday 11:30 - 14:00 hours	Ground Level

FOOD & BEVERAGE



Location

InterContinental Bangkok provides ultra-modern luxury and a true cosmopolitan escape. The hotel stands directly adjacent BTS skytrain station, making travel to area cultural attractions quick and convenient. Thailand's largest shopping malls are within walking distance and major world-class medical centers can be reached in a mere 10 minutes. For more information on our favourite local attractions, please speak to a member of the Concierge team.

Banks & ATM

The nearest bank and ATM is located at Central World. It is approximately 5 minutes walk from the hotel.

Everyday: 10.30 - 20.00 hours

Public transport

Airport Rail Link

Suvarnabhumi International Airport is located 33 kilometers from the hotel. Don Muang Airport: is located 22 kilometers from the hotel. We recommend you leave for the airport 3 hours prior to your flight's scheduled departure time. Please press INSTANT SERVICE button, for more information.

SKYTRAIN (BTS)

Directly adjacent to Chit Lom BTS Skytrain station

Car rental

Cars with or without drivers are available 24 hours a day through Concierge. Please press CONCIERGE button for more information.

Taxi

Metered taxis are available from the main entrance at any time. However, please spare more time for calling taxi during rush hour which ideally take place 7:00 - 10:00 hours and 17:00 - 20:00 hours. Please see the Doorman or Bell Desk staff for assistance. Please press BELL DESK button for more information.

Subway (MRT)

The MRT (Mass Rapid Transit) reaches from the northern train station of Bangsue to Hua Lumphong main railway station in a loop connecting with BTS Skytrain on Silom and Asoke stations.





Asiatique The Riverfront

Asiatique The Riverfront is an expansive open-air mall with river views and a cutting-edge 'festival market and living museum' concept. Asiatique has successfully combined two of the most popular shopping experiences in the city: a night bazaar and a mall. Ten minutes downriver from Saphan Taksin BTS station this once-bustling international trade port has been transformed, with over 1,500 boutiques and 40 restaurants housed under a huge replica warehouse complex.

Central Chidlom

Central Chidlom is the flagship store of the Central Departmental Store chain, the largest department store chain in Thailand. Located on Phloen Chit Road, the store provides 7 stories of upmarket shopping paradise in cool, clean and bright comfort. Here you can find everything you need from top brands, trendy fashions to Thai and Asian handicrafts. Food Loft on the 7th floor features a range of cuisines. Central Chidlom is conveniently attached to the Chit Lom BTS Skytrain station by an elevated Skywalk. Opening hours: 10:00 to 22:00 hours. Location: Chit Lom Road, Bangkok

Central Embassy

Central Embassy Bangkok is an ultra-luxury lifestyle mall, boasting an impressive collection of high-end designer stores, fine-dining restaurants, swanky cinema screens, with its futuristic design as well as impressive, minimalist white interior, allowing all the big-name stores really stand out. Central Embassy Bangkok can be directly accessed from either Phloen Chit or Chit Lom BTS Skytrain stations. Opening hours: 10:00 to 22:00 hours. Location: Chit Lom Road, Bangkok

CentralWorld

CentralWorld is the largest lifestyle shopping complex in Southeast Asia. The site likewise boasts the largest combination of shopping, dining and entertainment facilities in the district. Indulge yourself among more than 500 Thai and international brands in retail paradise. Direct pedestrian access via Skywalk. Opening hours: 10:00 to 22:00 hours. Location: Ratchaprasong, Bangkok

Chatuchak weekend market

Chatuchak Market a heaven for shoppers, especially if they are ready to bargain. The Plant Market is held every Wednesday and Thursday, while on the weekends the site becomes the largest market in Thailand comprising 8,000 stalls from all parts of the country. Divided into 26 areas, the market's products include antiques, books and magazines, fashion, food, furniture, handicrafts, jewelry, paintings, pets, plants and many other items.

Opening hours: 9:00 to 18:00 hours on Saturdays and Sundays.

Location: Phaholyothin Road, Bangkok Mo Chit BTS Skytrain station

Chinatown (Yao Wa Rat)

One of the largest Chinatowns outside China, the district is in the heart of Bangkok and offers visitors a glimpse into the Chinese way of life. The most popular street vendor during night time.

Deities

Discover Thailand's rich cultural heritage filled with wonders of the ancient world where powerful gods and enchanting goddesses reside within walking distance of the hotel. Explore the legends and myths of these amazing deities at famous sites including Erawan Shrine, Trimurti Shrine, Narayana Statue, Indra Shrine, Ganesh Shrine and Goddess Lakshmi Statue.

Location: Ratchaprasong, Bangkok

Gaysorn Village

Gaysorn Village is a leading centre of international lifestyle brands and flagship stores to luxurious brands from around the world as well as stylish fashion and accessory of luxury Thai brands. There is direct access to the skywalk leading to Chit Lom BTS Skytrain station and on the second floor there is a passageway into InterContinental Bangkok for the convenience of travellers who reside there.

Grand Palace / Emerald buddha

Some of most spectacular Buddhist architecture can be found at Wat Pra Kaew (Temple of the Emerald Buddha). On view are many exquisite carvings and decorations. Opening hours: 8:30 to 15:30 hours (except during special royal ceremonies)

Location: Na Phra Lan Road, Bangkok

Khao San road

“Khao San road” a reminder that in former times the street was a major Bangkok rice market. In the last 20 years, however, Khao San road has developed into a world famous. During late evening, the streets turn into bars and music is played, food hawkers sell barbecued insects, exotic snacks for tourists.

Lumpini park

Lumpini park is the biggest park in Bangkok’s central business district and remains a favourite among local workers for early-morning jogs and early-evening aerobics. The park is also popular for Tai Chi, a slow and methodical exercise derived from martial arts. The park features a large central lake with paddle boats and is sometimes the venue for musical performances. A trip to the park can be combined with a visit to the statue of King Rama VI.

Opening hours: 4:30 to 21:00 hours.

Location: Rama IV Road, Bangkok BTS Sala Daeng Skytrain station, Silom MRT Railway station.

Marble temple (Wat Benchamabophit)

This beautiful royal temple of white Carrara marble is widely known as the “Marble Temple”. This royal temple was built at the turn of the century under the reign of King Rama V in 1899. The main bot (chapel) is a prime example of modern Thai architecture and employs European styles such as stained glass windows. The interior of the main building is magnificently decorated with cross beams of lacquer and gold. The courtyard behind the bot contains 53 Buddha images, representing famous images and styles from all over Asia, Thailand and other Buddhist countries. Opening hours: 8:00 to 17:00 hours.

Location: Rama V Road, Bangkok.

MBK Center (Mah Boon Krong Center)

MBK Center, or Mah Boon Krong Center, is a large shopping center on the corner of Rama I and Phayathai roads, opposite Siam Discovery Center. More a giant air-conditioned indoor market than a conventional shopping mall, MBK Center has long been a favorite with tourists and students alike. Much is available with specialties being mobile phones (sales and service), electrical equipment, DVDs, toys and jewelry. Opening hours: 10:00 to 22:00 hours. Location: Pathumwan, Bangkok National Stadium BTS Skytrain station.

Pratunam market

Long-established Pratunam has a highly deserved reputation among bargain shoppers. Passing through the area, you will see many shops on the main roads, but the real activity is in the market hidden behind the stalls and shops. Here you will find a huge variety of low-cost clothes, fashion accessories, shoes, watches, electronic gadgets and all sorts of souvenirs. It is usually very congested as there are many eager shoppers looking for bargains.

Location: Petchaburi Road, Bangkok.

Ratchadamnoen Boxing stadium and Ramintra boxing stadium

Attending a Muay Thai bout is a must-do for sports fans seeking a quintessential Thai experience. Bangkok’s two major boxing stadiums are Ratchadamnoen Stadium and Ramintra Stadium. Match cards alternate between these two sites.

Siam Center/ Siam Square/ Siam Discovery Center

Three sites offering a wide range of shops and services, including restaurants, cafés, designer clothing boutiques, record stores, cinemas, bookshops, hotels and banks. Shoppers vary from school - and college-aged to oce workers, trend-setting city dwellers and of course throngs of tourists.

Siam Niramit

Siam Niramit is a world-class performance of Thailand’s arts and cultural heritage. This must-see spectacular unfolds on a gigantic stage listed in the Guinness Book of World Records and featuring over 150 performers. Enhanced special effects with the world’s most advanced technology are used to produce an inspiring experience. This is a Journey to the Enchanted Kingdom of Thailand that you should not miss. Convenient access by MRT subway.

Opening hours: 17:00 to 22:00 hours.

Location: Tiamruammit Road, opposite Thailand Cultural Center, Bangkok.

Siam Paragon

One of the sensations on the shopping scene in an area already laden with high-class venues. Siam Paragon is a huge affair housing cinemas, bowling, restaurants, karaoke joints and much more. Also featuring an upmarket department store, excellent food court and a supermarket with everything from local candies to fine wines, cheeses and caviar. Visit the attached SEA LIFE Bangkok Ocean World aquarium for thrilling marine life.

Opening hours: 10:00 to 22:00 hours.

Location: Rama I Road, Bangkok Siam BTS Skytrain station, walking distance from Bangkok Skywalk in front of the hotel to Siam Paragon is approximately 10 minutes.

Suan Pakkard palace (Wang Suan Pakkard)

Wang Suan Pakkard (Palace of the Lettuce Garden) is one of Bangkok's most delightful retreats. This peaceful oasis was the home of Princess Chumbhot of Nakhon Sawan.

Opening hours: 9:00 to 16:00 hours.

Location: Sri Ayutthaya Road, Bangkok.

Terminal 21

The Shopping Mall and Market Street Sukhumvit-Asoke atmosphere all over the world gathered in the terminal ethanol. At one center, along Asoke enjoy all live. New Style Fashion, Food & Film entertainment experience. Super excited with the longest escalator up to 36 metres with easy roaming the Asoke BTS and MRT.

Opening hours: 10:00 to 22:00 hours.

Location: Sukhumvit Soi 19, Bangkok Asoke BTS Skytrain station.

The Emporium

Rated as one of Bangkok's top malls, the shopping complex is directly connected to Phrom Pong BTS Skytrain station by a footbridge. In addition to a department store, the mall houses upmarket boutiques and designer label outlets. Shoppers also will find jewelers, an arts and crafts pavilion, bookstores, great restaurants and movie theaters.

Opening hours: 10:00 to 22:00 hours.

Location: Sukhumvit Road, Bangkok, Phrom Phong BTS Skytrain station.

The EmQuatier

Standing tall on Sukhumvit Road opposite The Emporium, EmQuartier, with total over 4,000 square metres of floor space, has transformed Phrom Phong into one of the biggest retail hubs of the city offering a long list of designer

brands as well as a distinctly futuristic design with dozens of restaurants, event halls and a cool atrium garden - complete with a waterfall. The mall also houses plenty of grass, plants and trees added to each level fitting-in nicely with the nearby Benjasiri Park.

Opening hours: 10:00 to 22:00 hours.

Location: Sukhumvit Road, Bangkok, Phrom Phong BTS Skytrain station.

The Jim Thompson House

Jim Thompson was largely responsible for the worldwide popularity of Thai silk, and The Jim Thompson House is testament to his commitment to maintaining and celebrating Thai art and culture. Over the years this fame has spread, in part due to his mysterious disappearance in Malaysia in 1967. At the time of his disappearance, the native American had lived in Thailand for nearly 22 years. The Jim Thompson complex houses six traditional teak houses from around the country, each tastefully decorated with art pieces and antiques from around Southeast Asia. There's also a shop selling his trademark silk designs and a small café.

Opening hours: 9:00 to 18:00 hours.

Location: Rama I Road, Bangkok, National Stadium Skytrain station (Soi Kasemsan 2)

Wat Pho

Wat Phra Chetuphon Vimolmangklararm Rajwaramahaviharn, better known as Wat Pho, is one of the most renowned temples in Thailand. The temple underwent restoration work during the reign of King Rama III, when various writings were inscribed on the temple's stones. Even today, these inscriptions provide us with vast knowledge, and include such subjects as the history of its construction, traditional medicine, politics and culture, as well as Thai literature, and Buddhism. Because of these invaluable inscriptions, Wat Pho has been registered as "Memory of the World" by UNESCO.

Opening hours: 8:00 to 17:00 hours.

Location: Maharat Road, Bangkok.

Wat Arun (Arun temple)

Wat Arun, or the Temple of Dawn, is one of the most famous temples in Thailand. Named after Aruna, the Indian God of Dawn, the temple sits majestically beside the Chao Phraya River, and is one of the most striking riverside landmarks of Thailand. One of the few surviving legacies from the Chakri dynasty of Thailand, Wat Arun is an architectural representation of Mount Meru, the center of the world in Buddhist cosmology.

Opening hours: 8:30 to 17:30 hours.

Location: on the Chao Phraya River, opposite Tha Thien Pier, Bangkok.

Doctor

Should you require medical assistance at any time during your stay, please press the Emergency button on your telephone. Phone for help press EMERGENCY button on your phone.

Electricity

The hotel is supplied with 220 volts, 50 Hz. Adaptors and transformers are available upon request. Please press INSTANT SERVICE button on your phone.

Lost and found

For assistance with lost and found items, please press INSTANT SERVICE button on your phone.

Security

Our security staffs are on duty 24 hours a day. Should you require any assistance, Please press INSTANT SERVICE button on your phone.

INCASE OF FIRE

In the event of fire

Remain calm. Do not panic.

- Feel your door. If hot, **DO NOT OPEN**. (Refer to the next section titled: “If you cannot leave your room”)
- Take your room key
- Place a wet cloth over your nose and mouth
- Crawl beneath the smoke and stay close to walls
- **DO NOT USE ELEVATORS**
- If your exit is blocked, return to your room. It is the safest place for you to be
- Phone for help: press **EMERGENCY** button on your phone

If you cannot leave your room

Remain calm.

- Phone for help: press **EMERGENCY** button on your phone. Explain to the operator that you are staying in your room
- Stay there; it is the safest place for you to be
- Shut off the air conditioning unit
- Fill the bathtub with cold water
- Stuff wet towels completely around the door seal and over the air vents
- Remove all curtains from the windows
- Do not open the window if smoke is rising from lower floors
- Stay low if there is smoke in the room
- Keep a wet cloth over your nose and mouth
- If smoke enters your room, create a tent over your head with a wet blanket
- If the door and walls are hot, bail water on them using the waste bin
- Wave or hang a white cloth from your window to attract attention

Should it be necessary to evacuate the hotel, our personnel will direct you to a safe gathering point

Please remain in the specified area so that emergency personnel can account for all registered guests.

Precautions

Locate the emergency exits, alarms and hose reel nearest to your room, and refer to the emergency plan on the back of your room entry door. Count the number of doorways from your door to the nearest emergency exit.

- Locate the extinguishers and fire hydrant hose cabinets on your floor
- Know how to open and unlock your door
- Always keep your room key in the same place, close to where you sleep
- Know how your air conditioning works

- Do not carelessly toss cigarette butts or matches into waste bins
- Do not smoke in bed

If you find a fire

Remain calm. Do not panic. The danger is almost always less than you imagine

- Close the doors around the fire to keep the fire from spreading
- Do not fight fire
- Phone for help: press **EMERGENCY** button on your phone
- Feel the door. If hot, **DO NOT OPEN** (Refer to the next section titled: “If you cannot leave your room”)
- Place a wet cloth over your nose and mouth
- Keep yourself wet
- If you have to leave your room, take your room key and proceed to the nearest emergency exit
- Do not pack or attempt to take your luggages or belongings
- Crawl beneath the smoke and stay close to the walls
- **DO NOT USE ELEVATORS**
- Go downstairs and leave the building through the emergency exits
- Hold the handrails while walking down the stairs
- Close all doors behind you, except if going out onto the rooftop
- Only go to the rooftop if absolutely necessary

If you are inside the hotel

Remain calm. The rolling and roaring may be frightening, but the sensations won't hurt you

- Stand in the doorway or get under the table or desk
- Brace yourself in a corner away from the windows
- Stay away from windows, sliding glass doors and mirrors
- Move to an inner wall or corridor
- Watch for falling objects
- Stay away from tall shelves, cabinets and anything that might fall on you
- Grab anything handy to shield your head and face from falling debris and glass
- Do not be alarmed if the fire alarm or sprinkler goes off
- Do not rush outside. Stay on the same floor you are on
- **DO NOT USE ELEVATORS** as the power may go off and leave you trapped
- The greatest danger from falling debris is outside doorways and close to outside walls

IN CASE OF EARTHQUAKES

If you are inside the hotel

Remain calm. The rolling and roaring may be frightening, but the sensations won't hurt you,

- Stand in the doorway or get under the table or desk
- Brace yourself in a corner away from the windows
- Stay away from windows, sliding glass doors and mirrors
- Move to an inner wall or corridor
- Watch for falling objects
- Stay away from tall shelves, cabinets and anything that might fall on you
- Grab anything handy to shield your head and face from falling debris and glass
- Do not be alarmed if the fire alarm or sprinkler goes off
- Do not rush outside. Stay on the same floor you are on
- DO NOT USE ELEVATORS as the power may go off and leave you trapped
- The greatest danger from falling debris is outside doorways and close to outside walls

If you are outside the hotel

- Move away from buildings, power poles and lamp posts
- If possible, proceed cautiously to a safe area

General safety rules after an earthquake

Remain calm, do not panic

- Do not light matches, cigarettes or turn on electrical switches
- Protect your hands, head and feet with cloth in all areas near broken glass or debris
- Fill your bathtub and sink with water
- Wait for further instructions from the Hotel Emergency Response Team

Notification

At InterContinental Bangkok, we are committed to protecting your privacy, and support a general policy of openness about how we collect, use and disclose your personal information. The purpose of this Privacy Statement is to inform you about InterContinental Bangkok's practices relating to the collection, use and disclosure of personal information that may be provided through access to or use of our websites or hotel services and related products or that may otherwise be collected by us. By staying at our hotel and using related products and services, or by visiting our website, you consent to the collection, use and disclosure of your personal information (as defined below) in accordance with the following terms and conditions. This Privacy Statement also explains how you can contact us if you have a question about, want to make a change to or delete any personal information that InterContinental Bangkok may be holding about you. We strongly recommend that you take the time to read this Privacy Statement and retain it for future reference.

Personal Information

For the purpose of this Privacy Statement, "personal information" means information about an identifiable individual.

The personal information collected may include at least some of the following:

- Contact information (such as name, address, e-mail address and telephone number in a non-business capacity)
- Proof of identity (such as a signature or passport number)
- Financial and billing information (such as credit card number/expiration date and credit history)

We use your personal information to:

- Book and confirm your hotel reservations
- Provide you with personalized interactive communication
- Provide you with timely and reliable services
- Do all the things necessary to administer those services
- Register you as a member of IHG® Rewards Club
- Research, develop, manage, protect and improve those services
- Advise you about new products and services that may be of interest to you
- Develop and maintain our relationship with you and communicate with you
- Bill you for our products and services
- Collect outstanding debts
- Assist in the investigation of a contravention of a law
- Act in respect of an emergency that threatens the life, health or security of an individual

ประกาศ

ด้วยแนวทางการทำงานที่เน้นการปกป้องข้อมูลส่วนตัวของท่าน เราใคร่ขอแจ้งให้ท่านทราบถึงนโยบายการเก็บรวบรวม การนำไปใช้ และการเปิดเผยข้อมูลส่วนตัวของท่านมาเพื่อโปรดทราบดังนี้ ท่านยินยอมให้เราเก็บรวบรวม นำไปใช้ และเปิดเผยข้อมูลของท่าน (ตามที่ระบุไว้ต่อไป) ทั้งที่เป็นข้อมูลที่เราได้มาจากการที่เปิดหรือเข้าไปใช้เว็บไซต์ หรือบริการของโรงแรมและสินค้าที่เกี่ยวข้องของเรา หรือ เป็นการเก็บข้อมูลโดยทางโรงแรมเอง จากการเข้าพักในโรงแรม การซื้อสินค้าและบริการ หรือการเยี่ยมชมเว็บไซต์ของเรา ตามข้อกำหนดและเงื่อนไขดังต่อไปนี้

ข้อมูลส่วนตัว

การชี้แจงสิทธิส่วนบุคคลในครั้งนี้นี้ยังได้อธิบายถึงวิธีที่ท่านสามารถติดต่อเรา หากท่านมีคำถาม ต้องการเปลี่ยนแปลง หรือลบข้อมูลส่วนตัวของท่านที่ทางโรงแรมอินเตอร์คอนติเนนตัล กรุงเทพฯมีอยู่ เราขอแนะนำให้คุณใช้เวลาอ่าน คำชี้แจงสิทธิส่วนบุคคลฉบับนี้และเก็บหนังสือฉบับนี้ไว้เพื่อใช้เป็นข้อมูลอ้างอิงต่อไป

ข้อมูลส่วนตัว

เพื่อจุดประสงค์ในการแจ้งสิทธิส่วนบุคคลในครั้งนี้นี้ 'ข้อมูลส่วนตัว' หมายถึงข้อมูลหลักฐานที่พิสูจน์ความเป็นบุคคลใดบุคคลหนึ่ง ข้อมูลส่วนตัวอะไรบางอย่างที่เราเก็บรวบรวม

ข้อมูลส่วนตัวที่ทางโรงแรมจะเก็บรวบรวมไว้ อย่างน้อยต้องเกี่ยวข้องกับข้อมูลดังต่อไปนี้

- ข้อมูลที่ใช้ในการติดต่อ (เช่น ชื่อ ที่อยู่ ที่อยู่อีเมล และหมายเลขโทรศัพท์ ที่ไม่ได้ใช้เพื่อการทำธุรกิจ)
- ข้อมูลที่พิสูจน์การเป็นบุคคล (เช่น ลายเซ็น หมายเลขหนังสือเดินทาง)
- ข้อมูลทางการเงินและการเรียกเก็บเงิน (เช่น หมายเลขบัตรเครดิต / วันหมดอายุและประวัติบัตรเครดิต)

เราใช้ข้อมูลส่วนตัวของท่านเพื่อ

- จองและยืนยันการจองโรงแรมของท่าน
- ให้บริการการติดต่อสื่อสารส่วนตัวกับท่าน
- ให้บริการที่ทันเวลาและเชื่อถือได้
- เตรียมการทุกอย่างที่จำเป็นเพื่อบริหารจัดการให้เกิดการบริการดังกล่าว
- ลงทะเบียนสมาชิก ไอเอชจี รีวอร์ด คลับของท่าน
- วิจัย พัฒนา จัดการ ปกป้อง และปรับปรุงบริการดังกล่าว
- แนะนำสินค้าและบริการใหม่ๆ ที่ท่านอาจสนใจให้กับท่าน
- เรียกเก็บค่าสินค้าและค่าบริการของเราจากท่าน
- พัฒนาและรักษาความสัมพันธ์ของเรา และสื่อสารกับท่าน
- เรียกเก็บหนี้สินค้าง
- สนับสนุนการตรวจสอบการกระทำผิดกฎหมาย
- ใช้ในกรณีฉุกเฉินที่อาจคุกคามชีวิต สุขภาพ และความปลอดภัยส่วนบุคคล

การเปิดเผยข้อมูลส่วนตัวของท่าน
 เว้นแต่จะได้รับความยินยอมจากท่าน เราจะไม่ยอมขาย อนุญาต จำหน่ายหรือ
 ให้คนอื่นเข้าข้อมูลส่วนตัวของท่านโดยเด็ดขาด

เราอาจแบ่งปันข้อมูลส่วนตัวของท่านกับบุคคลที่สาม และ/หรือ พันธมิตรทาง
 ธุรกิจ (รวมถึงกลุ่มโรงแรมอินเตอร์คอนติเนนตัล บริษัทมหาชนจำกัด และ
 บริษัทในเครือ IHG) ที่มีส่วนในการช่วยเหลือโรงแรมของเราในการให้บริการแก่
 ท่าน หรือเพื่อดำเนินการอย่างใดอย่างหนึ่งตามวัตถุประสงค์ที่ได้กล่าวถึงแล้ว

โรงแรมอินเตอร์คอนติเนนตัล กรุงเทพฯ สงวนสิทธิ์ในการเปิดเผยข้อมูลส่วน
 ตัวของท่านให้กับบุคคลที่สามในกรณีที่ต้องปฏิบัติตามคำสั่งทางกฎหมาย ข้อ
 บังคับ หมายค้นหมายศาล หรือคำสั่งศาล)

โรงแรมอินเตอร์คอนติเนนตัล กรุงเทพฯ สงวนสิทธิ์เช่นกันที่จะเปิดเผย และ/
 หรือโอนข้อมูลของท่าน ให้กับบุคคลที่สามในกรณีที่เกี่ยวข้องกับการเสนอซื้อ
 หรือการซื้อการขาย (รวมถึงการชำระหนี้ การได้มา ซึ่งผลกำไร การยึดทรัพย์
 หรือการเข้าครอบครองทรัพย์สิน) การเช่า การเข้าควบคุมกิจการ หรือการ
 ได้มาในลักษณะอื่นๆ การกำจัด การถ่ายโอน การโอนกรรมสิทธิ์หรือ การเงิน
 ทั้งหมด หรือเฉพาะบางส่วนของ โรงแรมอินเตอร์คอนติเนนตัล กรุงเทพฯ หรือ
 ของธุรกิจ หรือทรัพย์สิน หรือหุ้นของโรงแรมอินเตอร์คอนติเนนตัล กรุงเทพฯ
 หรือแผนกของโรงแรมดังกล่าวเพื่อที่ท่านจะยังคงได้รับสินค้าและบริการเช่น
 เดิม จากบุคคลที่สามนั้น

การรับรู้และยินยอม

ทางโรงแรมจะเก็บข้อมูลส่วนตัวเฉพาะส่วนที่ท่านสมัครใจอนุญาตเท่านั้น โดย
 ปกติเมื่อทำการเก็บข้อมูลทางโรงแรมจะขอให้ท่านยินยอมก่อนว่าจะมีการใช้
 หรือเปิดเผยข้อมูลส่วนตัวของท่าน อาจมีบางกรณีที่ต้องขอให้ท่านยินยอมหลัง
 จากทำการเก็บข้อมูลแล้ว อย่างไรก็ตามจะต้องทำการขอก่อนนำไปใช้เสมอ
 (ตัวอย่างเช่น เมื่อทางโรงแรมต้องการใช้ข้อมูล เพื่อจุดประสงค์ที่ไม่ได้ระบุไว้
 ก่อนหน้านี้)

รูปแบบความยินยอมที่ทางโรงแรมร้องขอไม่ว่าโดยตรงหรือโดยนัย จะขึ้นอยู่กับ
 ความอ่อนไหวของข้อมูลส่วนตัวนั้น และความคาดหวังที่สมเหตุสมผลของ
 บุคคลที่อยู่ในเหตุการณ์นั้น

ท่านอาจเพิกถอนความยินยอมเวลาใดก็ได้ภายใต้ข้อจำกัดทางกฎหมายหรือ
 สัญญาและการแจ้งล่วงหน้าอย่างเหมาะสมเมื่อท่านต้องการเพิกถอนความ
 ยินยอมในเวลาใด กรุณาติดต่อพนักงานดูแลข้อมูลส่วนตัว ที่ 1-800-666-888
 หรือ intercon@ihgbangkok.com เราจะแจ้งให้ท่านทราบผลของการเพิกถอน
 ความยินยอมนั้น

หมายเหตุ: กฎหมายว่าด้วยสิทธิ ความเป็นส่วนตัวของหลาย ๆ ประเทศกำหนด
 ให้โรงแรมแจ้งพนักงานดูแลข้อมูลส่วนตัวของโรงแรมและให้แจ้งให้บุคคลทั่วไป
 ทราบชื่อหรือตำแหน่งและข้อมูลเพื่อการติดต่อของพนักงานคนนั้น

ทางโรงแรมจะไม่ขอให้ท่านยินยอมให้ทางเราเก็บข้อมูล ใช้ หรือเปิดเผยข้อมูล
 ส่วนตัวของท่านด้วยเงื่อนไข ในการขายสินค้าและบริการของเรา นอกจากนี้จะ
 เป็นการขอเพื่อจุดประสงค์ที่กำหนดไว้อย่างชัดเจน และเพื่อจุดประสงค์ทาง
 กฎหมาย ที่เกี่ยวข้องกับข้อมูลดังกล่าวนี้

Hotel responsibilities

1. The Hotel will be held responsible for the guest's property in case of loss or damage as follows:

1.1 The loss or damage occurs in the hotel.

1.2 If the property that is lost or damaged following article is money, gold, traveler cheques, jewelry or other valuable items the Hotel shall take responsibility not over Baht 5,000.- unless the guest declares and deposits his/her property with the hotel.

2. The Hotel shall not be liable for any loss or damage by the following cases:

2.1 The case is beyond the control of the hotel

2.2 The existing condition of the article

2.3 The loss or damage is made by the guest or the visitor

ความรับผิดชอบที่มีต่อแขกที่เข้าพัก

1. โรงแรมจะรับผิดชอบต่อทรัพย์สินของผู้เข้าพักกรณีเกิดความสูญหายหรือเสียหาย ดังนี้

1.1 การสูญหายหรือเสียหายที่เกิดขึ้นในโรงแรม

1.2 หากทรัพย์สินที่สูญหายหรือเสียหายตามข้อ 1.1 เป็นประเภทเงิน ทอง ธนบัตร ตัวเงิน อัญมณี หรือ ของมีค่าอื่นๆ โรงแรมจะรับผิดชอบไม่เกิน 5,000 บาท เว้นแต่ผู้เข้าพักจะได้ฝาก และแจ้งราคา แห่งทรัพย์สินนั้นไว้กับโรงแรม

2. โรงแรมขอสงวนสิทธิ์ในความรับผิดชอบหากความสูญหายหรือเสียหายดังกล่าวเกิดขึ้นเพราะเหตุดังต่อไปนี้

2.1 เหตุสุดวิสัย

2.2 เหตุแห่งสภาพของทรัพย์สินนั้นๆ

2.3 ได้รับความรับผิดชอบของผู้เข้าพัก ผู้ติดตามหรือบุคคลที่เข้าพักให้การต้อนรับ

Ambassador

InterContinental® Ambassador

Become an Ambassador today and you can look forward to a range of exclusive benefits to make every stay at InterContinental® Hotels & Resorts even more enjoyable and relaxing. From guaranteed room upgrades and late check-out to mineral water in your room every day - we have looked at every possible way to make staying with us more rewarding.

There are two levels of Ambassador Status; “Ambassador and Royal Ambassador”.

InterContinental® Ambassador is a loyalty programme that delivers benefits exclusively at InterContinental® Hotels & Resorts properties worldwide. They are also eligible to purchase Ambassador Status.

Royal Ambassador Status is extended by invitation only to a small percentage of InterContinental® Ambassador guests, based on the number of nights they have stayed during the past year.

Ambassador Privilege

- Guaranteed room upgrade
- Fresh fruit, mineral water
- Single-room rate for double occupancy
- Instant and extended checkout until 16:00 hours
- Complimentary newspaper per stay (where available)
- Complimentary weekend night certificate*
- Elite Status in IHG® Rewards Club will earn points or airline miles when you stay at any hotel in the IHG® Family or Brands
- Redeem points for rewards, including free nights

*Valid on the second night of a paid weekend stay on the Ambassador Weekend Rate and issued upon purchase until renewal. Weekends may vary by region.

Royal Ambassador Privilege:

In addition to privileges of Ambassador Status, Royal Ambassadors also receive the following guaranteed privilege:

- 100% bonus points on base points
- Guaranteed upgrade two categories higher than purchased
- Complimentary access to Club InterContinental
- Complimentary minibar beverages (Minibar beverages are complimentary up to a maximum of \$100 per stay for InterContinental Alliance Resorts)
- Early check in (from 10:00 hours) - Alternative accommodation may be offered should reserve accommodation not be accessible until later
- Guaranteed room availability (24 hours notice required)

Airports

Suvarnabhumi Airport is located 33 kilometers from the hotel. Don Muang Airport is located 22 kilometers from the hotel. We recommend you leave for the airport 3 hours prior to your flight’s scheduled departure time. Please press CONCIERGE button on your phone.

Babysitting

Concierge will be pleased to assist in arranging a babysitting for you. Please press CONCIERGE button on your phone.

Baby crib/cot

Baby cribs and bedding are available from Housekeeping. Please press INSTANT SERVICE button on your phone.

Beauty salon/ barber

A beauty salon/barber is located in the hotel’s shopping arcade. Concierge will be happy to assist with appointments or information. Please press CONCIERGE button on your phone.

Flowers

Concierge are happy to assist you in the purchase of flowers. Please press CONCIERGE button on your phone.

IHG® Rewards Club

Join the world’s largest hotel loyalty programme and earn IHG® Rewards Club points or airline miles with participating airlines for every qualifying stay at more than 5,000 IHG hotels. You can then redeem them for Rewards Nights across the IHG® Family of Brands. Membership is free and all members receive FREE standard internet, complimentary weekday newspaper and more.

Benefits include:

- Earn IHG® Rewards Club points or airline miles with participating airlines for every qualifying stay
- FREE standard internet
- Redeem points instantly online
- No blackout dates on Reward Nights

Pets

Pets are not permitted in the hotel for health and safety reasons. Contact Concierge for assistance with kennel locations and arrangements. Please press CONCIERGE button on your phone.

Pharmacy

Contact Concierge for the location of the nearest pharmacy. Please press CONCIERGE button on your phone.

Post/courier

Concierge will be pleased to assist with posted mail/package or courier service requirements. Please press CONCIERGE button on your phone.

Shoe shine

For complimentary shoe shine service, please contact Housekeeping. Please press INSTANT SERVICE button on your phone.

Shopping & sightseeing

Our knowledgeable Concierge team will be delighted to assist with any information you may require regarding the wide variety of shopping and sightseeing options in our exciting, vibrant city. Please press CONCIERGE button on your phone.

Stamps

Stamps are available at the Concierge Lounge in the Lobby. Please press CONCIERGE button on your phone.



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